



The Pulse

of Milford Hospital

Milford Hospital

Volume 1, Issue 2
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“The Patient First”

The President’s Corner

I’d like to take this opportunity to wish each and every one of you a happy and healthy new year!

This is always a hopeful time, celebrating the end of one year and the beginning of another. It is time when we look hopefully toward the future, but also look back on the past year with the knowledge that both the challenges and opportunities are great. I am confident that, as a whole, we have the strength and determination to meet these challenges. It is the spirit of Milford Hospital, and our staff members, that keeps us a viable healthcare leader in our community.

As always, I thank you for your commitment to Milford Hospital. Should you have any concerns or suggestions, my door is always open.

Again, I wish each of you a happy and healthy new year.

Joseph Pelaccia



Joe Pelaccia enjoys the holiday season with Milford Hospital volunteers

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Milford Hospital Honors Their Shining Stars

The Employee Recognition Committee of Milford Hospital is an employee-based committee with members from multiple departments. The committee established Milford Hospital’s *Shining Stars Recognition Program* in 2007. The purpose of this program is to formally distinguish employees that go above and beyond expectations of general job responsibilities and requirements.

The *Shining Stars Recognition Program* is open to ALL employees from EVERY department within Milford Hospital. This program will allow any employee that witness’s another employee (from ANY department) exhibit exemplary performance by going above and beyond the expectations in one of our Hospital’s Core Values:

- Quality
- Customer Service
- Teamwork
- Productivity and or Efficiency

“Milford Hospital is very proud of these employees and their hard work. Their commitment to their patients is unwavering and we can not thank them enough.”
- Joe Pelaccia
President / CEO

On September 30th Milford Hospital held its 6th Shining Stars Pinning Ceremony. President/CEO, Joseph Pelaccia and Vice President of Nursing Administration/CNO, Wendy Woodcock were speakers at the ceremony. The Employee Recognition Committee recognized the following eight employees as Shining Stars:

- Cecelia Bai for Customer Service
- Barbara Brandon for Customer Service
- David Celini for Teamwork
- Dennis DiIulio for Teamwork
- David Kingsbury for Teamwork
- Brittany Mackbach for Productivity and Efficiency
- Shawn McKenna for Customer Service
- Karen Santos for Customer Service

If you are interested in becoming a member of Milford Hospital’s Employee Recognition Committee, please contact the Committee Chair, Lana Kean at ext. 4272 or lana.curren@milfordhospital.org.

The goal of the *Shining Stars Recognition Program* is to recognize and honor excellence in service provided by our employees.

Congratulations to our Shining Stars!

42 New Staff Members Since August: Welcome to MH!

Patti Early– Administration
 Michelle Callahan-Admitting
 Laura Amante– Admitting
 Caroline Lesieur– Admitting
 Alison Gottsegen– Case Management
 Joshua Dalby– Dietary
 Valerie Bryden– Dietary
 Annie Ko-Dietary
 Mona Ahmad- Dietary
 Daniel Candelaria- Dietary

Barry Carloni-Dietary
 Katie-Lyn Bruno– ER
 Alana Mckeever– ER
 Hector Malave– House-keeping
 Jane Chua– Lab
 Michael Asare– Lab
 Robin Purzycki– Lab
 Patricia Peters– Lab
 George Kleinman, M.D.– Lab
 Regina Donaldson– Lab

Migdalia Maldonado– Lab
 Marlin Speranza– Lab
 Lataben Patel-M2
 Kilee Vargo– M2
 Artmeatreas Spencer– M3
 Pauline Acorda– M3
 Cassandra Esposito– M3
 Rita Hassan– M3
 Crysta Nash– Medical Rec
 Mercedes Iacono– Medical Rec

Chris Marazita– Medical Rec
 Renee Carvalho– Walk-In
 Nicole Schirillo– Nursing Administration
 Wilmer Salzar– OR
 Shilpa Tekriwala-OR
 Ashley Chunn– Pharmacy
 Tiffany Monigle– Pharmacy
 Linda Ott– Respiratory Therapy
 Nancy Noccioli– Respiratory Therapy
 Kathy Davis– X-Ray Rec.

MH Foundation Hosts “Fun”draising Events



The fall was a busy and successful season for the Milford Hospital Foundation. A series of events raised over \$30,000 to support multiple projects at the hospital.

Walk With Harold

September 30, 2010

&

Taste of Italy

October 4, 2010



Coming April 9, 2011...

“Needles & Splints. The Time of Your Life” Milford Hospital’s very own talent show will take place. Everyone is invited as a participant, rehearsals start January 9th *Please do not be shy!*



Please **WASH** your hands:
 As you **enter** the hospital
Before you enter a patients room
Before you leave a patients room

Patient Safety is our #1 goal!

Germ Farm



Lending a Helping Hand to Those in Need

This holiday season, Milford Hospital and its employees extended their generosity throughout the Connecticut area. In conjunction with our annual holiday party and under the direction of Bryan Lampner, the director of pharmacy, Milford Hospital launched its 1st annual Holiday Food Drive.

The Milford Hospital community collected two pallets of food totaling 813 pounds and raised a total of \$213.00 for those in need. All contributions were donated to the Connecticut Food Bank.

As a community, our donations helped feed dozens of less fortunate Connecticut residents this holiday season. On behalf of the Milford Hospital, we would like to extend our utmost gratitude to all those who contributed to the Holiday Food Drive.



A Dash Through the Holiday Season



Milford Medical Laboratory Gets a Diplomatic Visit

Last month Pam Martone, the senior phlebotomist in the MML Orange office, had some excitement!

First, the parking lot at 339 Boston Post Road filled with Secret Service SUVs and stretch limos, then the building was secured by various foreign and U.S. security personnel, and Sheikh Hasina, the Prime

Minister of Bangladesh, was escorted in with an approximately 50-person entourage, complete with beverages and platters of food. She was apparently there to visit Dr. Fahmi (her relative), but specifically requested that Pam be summoned to draw her blood, as they had met in 2008 and Sheikh Hasina had a high opinion of Pam's skills. Pam

collected several tubes of blood as a courtesy, and handed them over to Prime Minister Hasina's guards for testing elsewhere.

After a brief visit, Pam had to return to the patients waiting in her office, but with the effusive thanks of Dr. Fahmi and the Prime Minister.



Prime Minister of Bangladesh, Sheikh Hasina.

Coming Soon...

By mid January 2011, Milford Hospital will be launching a brand new website. For over seven months we have been working to ensure an up-to-date and user friendly new look!

Look for an announcement regarding our launch date in the coming weeks. Please note: the website address will not change. It will still be www.MilfordHospital.org



Employee Suggestion Box

In an effort for continuous improvement with employee satisfaction, Human Resources reminds staff to use the Employee Suggestion Box. The suggestion box is located next to the advertising board outside of the café and is open for all employees.

Please submit any constructive suggestion which you may have. So that Human Resources can contact you for more information or to follow up, please include your name, extension and e-mail.

We look forward to hearing your suggestions and helping Milford Hospital in its continuing effort for increased employee satisfaction.

Benefits of Being a MH Employee

There are many discounts to everyday items that all Milford Hospital Employees are entitled to. Please visit Human Resources to see the variety of benefits you can enjoy! Some of these benefits are:

20% discount on cell phone bills

Florist discounts

Auto repair discounts

And much more! Please stop by!

Staff Members Earn Advanced Certificates

The American Registry of Radiologic Technologists, (ARRT), has recently certified Lori Vitiello RT(R), Henry Pauley RT(R), Elizabeth Seamen RT(R), and Marie Mueller RT(R), of Milford Hospital in the post primary disciplines of MRI and Interventional Radiology. In earning these credentials, Lori Vitiello, Henry Pauley and Elizabeth Seamen add the initials after their name, RT(R) (MR). Marie Mueller will add RT(R) (VI). Anthony Hrenyo (ARDMS), earned his post-primary certification in Vascular Ultrasound and Andrew Wright was awarded his ARDMS in General Ultrasound.

The HR Corner

What to Expect in 2011

- 2010 W-2's will be mailed out to your home address by January 31, 2011. If you've recently changed your address be sure to update the Human Resources Department.
- A payroll tax holiday! As part of the recently enacted Tax Bill passed by Congress, Social Security taxes will be decreased for 1 year from 6.2% to 4.2%. As a result, expect to see more money in your paycheck in 2011.
- Information and enrollment materials on the Defined Contribution Pension Plan will be going out within the next few months to all eligible staff. Watch for that in your mail.

This year's paid HOLIDAYS are as follows:

Good Friday	April 22, 2011	Thanksgiving	November 24, 2011
Memorial Day	May 30, 2011	Christmas Day	December 25, 2011 (observed Monday Dec 26 th)
Independence Day	July 4, 2011	New Year's Day	Jan 1, 2012 (observed Monday Jan 2 nd)
Labor Day	September 5, 2011		

- Premium Pay will be paid for all hours worked on the ACTUAL holiday.
- Premium Pay is not paid for hours worked on the OBSERVED holiday.
- Eligible staff who work on the ACTUAL holiday will receive compensatory time off.
- Eligible staff who work on the OBSERVED holiday will receive compensatory time off only if they would not be normally scheduled for weekend work, i.e. a "Monday – Friday" employee.
- The maximum compensatory time that can be earned for any one holiday is 8 hours.
- Staff must work their last scheduled day before and their 1st scheduled day after a holiday to be eligible for Holiday pay.

A HAPPY & HEALTHY NEW YEAR TO ALL!